



## FACTS ABOUT THE LYTX DRIVECAM™ PROGRAM FOR DRIVERS

Drivers have many questions when they learn that their company is installing Lytx DriveCam event recorders. The following are answers to the most commonly asked questions.

### HOW DOES THE LYTX DRIVECAM SAFETY PROGRAM BENEFIT ME?

- The DriveCam® safety program provides unbiased evidence to help exonerate you if you are involved in an incident that was not your fault.
- The DriveCam safety program is a video-based safety solution designed to help you improve your skills and identify and correct driving habits that may increase your risk behind the wheel.

### WHY IS OUR ORGANIZATION IMPLEMENTING THE DRIVECAM PROGRAM?

- Driver safety is a core value for our company and our employees.
- The program will help prevent collisions and injuries to employees and the community we serve.
- The DriveCam program can help protect you and the company against fraudulent claims. Many drivers have been exonerated due to the presence of DriveCam video.
- The DriveCam program can save our company money by lowering claims and litigation costs, reducing maintenance and fuel expenses.

### ARE MANY FLEETS USING THE DRIVECAM SOLUTION?

- Yes. The DriveCam program currently protects hundreds of thousands of drivers in hundreds of fleets, including many of the country's largest waste, transit, trucking, and service fleets.

### WHO LOOKS AT THE TRIGGERED EVENTS?

- GMR analysts review each event, identify potential coachable behaviors (risks) and examples of safe and professional driving for recognition. Once reviewed, events are sent to the driver's coach for review for appropriate action.

### WHAT TRIGGERS THE DEVICE?

- **G-Force Events**
  - Rapid Acceleration
  - Rapid Deceleration
  - Collision
- **Speeding**
- **Manual Activation**

### CAN THE DEVICE BE TRIGGERED BY NON-RISKY INCIDENTS SUCH AS HITTING A POTHOLE OR SPEED BUMP?

- Possibly, but the program filters events to make sure only those that are relevant are sent for review.
- DriveCam analysts analyze the videos to isolate which ones meet your organization's criteria for follow up and coaching.
- Events that are reviewed, but involve no risk, simply receive a zero-risk score, and are not assigned to your coaches for follow up or coaching.

### CAN I MANUALLY RECORD AN EVENT?

- Yes. There are two buttons on the bottom of the device. Push either of the buttons to capture the eight seconds prior to pushing the button, plus the four seconds afterwards.
- Some reasons you might want to manually record an event include:
  - You're involved in a collision but there wasn't enough force to activate the event recorder.
  - You want to document a safety concern, such as a drunk driver or road rage incident.
  - You're in a near-collision that doesn't activate the event recorder but requires review.

- You witness a third-party collision.

### **CONTINUAL RECORDED VIDEO (Optional but DISABLED)**

- Continually Recorded Video Capability: The system has the ability to save up to 100 hours per lens (inside and outside) of continual video on the device when the vehicle is in operation, like a home DVR.
- This setting is completely DISABLED at GMR. No continual recording is viewable by GMR or Lytx.

### **IS THE DRIVECAM PROGRAM INTENDED TO BE PUNITIVE?**

- No. The DriveCam program is not intended to be punitive except for violations of local laws or instances where repeated events and coaching are unsuccessful. It is intended to reduce risky driving by helping you identify ways to improve any unsafe driving behaviors.
- Many organizations use it to identify their best drivers.

### **HOW WILL WE KNOW IF THE HARDWARE FAILS, OR MALFUNCTIONS?**

- The center LED light will turn solid yellow.

### **IS THE PURPOSE OF RECORDING VIDEO TO EMBARRASS ME?**

- No. The purpose of the video is for use as a coaching and driving skills improvement tool.
- Only authorized managers can view the video.
- Coaching typically takes place privately.

### **DOES THE USE OF THE DRIVECAM PROGRAM CREATE A NEW SET OF DRIVER POLICIES?**

- It is a tool to help improve driver performance, safety, and to ensure compliance with existing company policies.

### **DOES MANAGEMENT HAVE THE ABILITY TO “PUSH A BUTTON” AND RECORD AT ANY TIME?**

- No, they do not have the ability to remotely record a driver or vehicle activities at any time.

### **DOES THE EVENT RECORDER RECORD AT NIGHT?**

- Yes. The hardware has infrared illumination that can capture video in low light situations.

### **WHAT SHOULD A DRIVER DO IF THE DEVICE FALLS FROM THE WINDSHIELD?**

- The driver must alert their manager or mechanic for proper reinstallation.

### **IS THE DATA SECURE?**

- Yes. Lytx uses a proprietary format, which can only be viewed on the Lytx portal website.

### **WHAT IF A DRIVER HITS A DIP OR POTHOLE AND IT TRIGGERS AN EVENT?**

- If no at risk behavior or recognition warranted behavior was noted during the event review, no action will be taken.

### **IS THERE SOUND RECORDED IN THE EVENTS?**

- The audio recording feature is NOT enabled at all business units within GMR.
- All party consent states have this feature turned off.

### **IS TRAINING AVAILABLE?**

- Yes. There is training available for self-assignment in SuccessFactors. The training documents are also housed in the DriveCam Resources Teams site which is a public teams site accessible by all employees. The code for this

teams site is **tegvd1g**.